

Dear Melanie

We have been very concerned about how members are coping with various situations during the current pandemic and have sent out a variety of questionnaires. One that we sent has been focused on the closure of day services as we were concerned with how members were managing. We thought that you would appreciate some of their feedback.

56% said that that they coped with the closure with difficulty

Service users and their families clearly value the day services highly. We left a free box for comments and it is these that we think show us all how highly the day services are valued.

- Day centre is really the only place our daughter is happy to go to, there are so many exciting and stimulating activities for her, she has become too frightened to out to clubs etc so this is her only chance to be with her peers. For myself and her Dad it is our only respite as she is now too frightened to go to Short Breaks.
- My family member likes the routine, social interaction from both customers and staff alike. This service also enables him support with his physio exercises and promotes health and well being.
- It's a great opportunity for X to be part of a social group knowing that he is safe and supported in a way. He misses day service and is eager to go back. He enjoy the buzz of the unit and the staff are amazing.
- The staff and knowing that the care provided is first class

The service that Notts County Council Day Services provide are vital to families, who understand the need for the closure, have coped as well as they are able to but all await the re-opening and continuation of provision.

Cc Mrs Kay Cutts by post